

TRADE WEBSITE INSTRUCTIONS

Please register your interest to use the online ordering system by emailing trade@reddragondarts.com with the email address you wish to use to login to the system

Customer Login

As a new registered user, you will receive an email address confirming your account has been registered, and for you to create a password.

Once you have created your password, please wait 30 minutes for our system to update your account on the site, once you are ready to order please go to the website at trade.reddragondarts.com

The first screen you will see is shown below, please enter your credentials to login.

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Order Screen

The next screen you will see is the quick order screen, there are several ways you can enter an order, this will be detailed on the next page.



Ordering via the search bar

At the top of the screen under the words "Quick Order" is a white bar, please enter the Product SKU to search for an item. You can amend the qty, and then

press "Add" to add the item to the basket. You can also use this bar to search by dart range eg "Amberjacks".



Ordering via the "Add Multiple Products" option

If you wish to add multiple SKU's at a time you can use the "add multiple product" option on the quick order screen (circled below). If you wish to order 10 units of item RDD1896, you enter this as RDD1896,10 (please note it wont accept rdd1896,10 the SKU needs to have the letters in uppercase). Each line can then be added as per the format below and then click "Add to list".



Ordering via the "Add from File" option

The third option is to add an order via a .csv upload, this is circled below. This option allows you to add an order in one click via a .csv file. If you click "download sample.csv" you will be provided with a .csv file that you can complete (example on next page). Once the .csv has been populated with the order information you save it and then click choose file, select the saved .csv file and click "Upload now".



Example .csv file

Detailed below is the example .csv file, please note the only fields you need to complete are "sku" and "qty", the other columns

C to E can be deleted.

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<u>Checkout</u>

Once you have completed your order, please click checkout

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L DOWNLOAD LIST			💼 CLEAR LIST	Format: SKU,qty Example: RDD2291,10		
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Shipping Address

Once you have completed your order, you click checkout and will see the screen shown below, within this screen you have the option to add an alternative shipping address if it's different to your invoice address, please click "+new address" to do this. If you are happy with the information shown, please click "NEXT".

Please note that there will be no shipping costs added to your order at this point, once the order has been packed we will get in touch with any applicable shipping charges.



Order Review

The next screen gives you the final opportunity to review your order and to check you are happy with the total, the items in the basket and the shipping address. Once you are ready please click "Place Order".

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Confirmation of order

The final screen is your confirmation that the order has been placed, this also shows your order number which you will need if you wish to make any enquiries about your order once it has been received.

You will also receive an email detailing the order to your registered email address as soon as the order is placed.



Other Features

On the order page in the top right you also have the option to access the following:

- Quick Order this will take you to the Quick Order Screen
- Players this features all of our Red Dragon Sponsored Players.
- Media Portal this link takes you directly to our media portal where you can access marketing images, videos and banners.
 - Account this gives you access to the information about your account and orders.

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QUICK ORDER			
Q Search by SKU or Product Name			
	You haven't added products vet		Add Multiple Products
			Enter multiple SKU(s)
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			Example: KDD229(10
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<u>Notes</u>

- If you press checkout after the quick order screen and then decide that you want to add additional items, the option available will be to continue shopping, this will take you back to the quick order screen, at this point it will appear the items you have already ordered have disappeared. This is not the case, in the top right corner is your basket which will show those items have been added, and will appear on the next screen when you click checkout once the order is complete.
- If you come out of the quick order screen to access your account or any other pages, to come back to the quick order screen you just need to click the Red Dragon logo in the top left of the screen or click the Quick order button on the top right.
- Please ensure to make note of your order number on the final screen as you will need this if you wish to make any enquiries or changes to your order.
- Shipping costs will not be included on your online order, once your order is packed these will be advised to you.
- Prices the screens on this document do not show any pricing but when you log in to the website it will know your pricing structure and display the relevant pricing. For this to be accurate please wait 30 minutes after setting up your password for this information to be up to date.
- Within your account you can access the following information:
 - Contact information
 - o Billing address
 - Default Shipping address
 - \circ $\;$ Recent orders with the option to reorder if you wish